**WHERE TO FIND HELP WHEN YOU NEED IT**

Many times when we find ourselves trying to resolve a problem, all we really need is someone to answer a question. The following may help:

**DEP Environmental Emergency Response Contacts**

State Watch Office 800-320-0519

Florida Emergency Information 24-hour toll-free hotline 800-342-3557

[**Central District**](http://www.dep.state.fl.us/central/) 407-897-4100

Brevard, Indian River, Lake, Marion (east of I75), Orange, Osceola, Seminole, Volusia )

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| **Program** | **Name** | **Office** |
| Director | Vivian GarfeinVivian.Garfein@dep.state.fl.us | 407-897-2906 |
| Assistant Director | Jeff PratherJeff.Prather@dep.state.fl.us | 407-897-2908 |
| Air | Caroline ShineCaroline.Shine@dep.state.fl.us | 407-897-2927 |
| Drinking Water | Kim DodsonKim.Dodson@dep.state.fl.us | 407-897-4130 |
| Environmental Resource  | Dave HerbsterDave.Herbster@dep.state.fl.us | 407-897-2944 |
| Solid & Hazardous Waste | Janine Kraemer Janine.Kraemer @dep.state.fl.us | 407-897-4303 |
| Hurricane Coordinator | Lisa KelleyLisa.Kelley@dep.state.fl.us | 407-897-2910 |
| Press/Citizen Services | Lisa KelleyLisa.Kelley@dep.state.fl.us | 407-897-2910 |
| Wastewater | Gary MillerGary.Miller@dep.state.fl.us | 407-897-4164 |
| Waste Management | Tom LubozynskiTom.Lubozynski@dep.state.fl.us | 407-897-4164 |

**Northeast District** 904-256-1700

Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Jefferson, Lafayette, Levy, Madison, Nassau, Putnam, St. Johns, Suwannee, Taylor, Union

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| **Program** | **Name** | **Office** |
| Director | Greg StrongGreg.Strong@dep.state.fl.us | 904-256-1505 |
| Assistant Director | Vacant |   |
| Hurricane Coordinator | Neil HornickNeil.Hornick@dep.state.fl.us | 904-256-1574 |
| Admin | Alisha SimpsonAlisha.Simpson@dep.state.fl.us | 904-256-1507 |
| Air | Chris KirtsChristopher.Kirts@dep.state.fl.us | 904-256-1553 |
| Emergency Response | Jennifer Paris Jennifer.Paris@dep.state.fl.us  | 850-245-2873 |
| Environmental Resources | Jim MaherJim.Maher@dep.state.fl.us | 904-256-1650 |
| Press Inquiry | Jodi ConwayJodi.Conway@dep.state.fl.us | 904-256-1509 |
| Citizen Services | Russell SimpsonRussell.Simpson@dep.state.fl.us | 904-256-1653 |
| Waste | Mike FitzsimmonsMichael.Fitzsimmons@dep.state.fl.us | 904-256-1680 |
| Water | Melissa LongMelissa.M.Long@dep.state.fl.us | 904-256-1601 |

**Northwest District** 850-595-8300

Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson (western half), Leon, Liberty, Okaloosa, Santa Rosa, Wakulla, Walton, Washington

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| **Program** | **Name** | **Office** |
| Director | Shawn HamiltonShawn.Hamilton.state.fl.us | 850-595-8300 x1180 |
| Assistant Director | Darryl BoudreauDarryl.Boudreau@dep.state.fl.us | 850-595-8300 x1161 |
| Hurricane Recovery Coordinator | Valerie HuegelValerie.Huegel@dep.state.fl.us | 850-595-8300 x1138 |
| Air | Rick BradburnRick.Bradburn@dep.state.fl.us  | 850-595-8300 x1225 |
| Water Facilities | David MorresDavid.Morres@dep.state.fl.us | 850-595-8300 x1166 |
| Environmental Resources | Andrew Joslyn Andrew.Joslyn@dep.state.fl.us | 850-595-8300 x1134 |
| Panama City Branch Office | Cliff Wilson, P.E., Cliff.Wilson@dep.state.fl.us | 850-872-4375 x120 |
| Press/Citizen Services | Darryl BoudreauDarryl.Boudreau@dep.state.fl.usBrandy SmithBrandy.Smith@dep.state.fl.us | 850-595-0666 x10666850-595-0695 x10695 |
| Tallahassee Branch Office  | Marlane CastellanoMarlane.Castellano@dep.state.fl.us | 850-245-2984 |
| Waste | Mike KennedyMike.Kennedy@dep.state.fl.us | 850-595-8300 x1247 |

**Southeast District** 561-681-6600

Broward, Dade, Martin, Okeechobee, Palm Beach, St. Lucie

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| **Program** | **Name** | **Office** |
| Director | Jill S. Creech Jill.S.Creech @dep.state.fl.us | 561-681-6661 |
| Assistant Director  | Kevin ClaridgeKevin.Claridge@dep.state.fl.us | 561-681-6774 |
| Air | Lennon AndersonLennon.Anderson@dep.state.fl.us | 561-681-6623 |
| Emergency Response | Southeast Fl. Emergency Response | 800-320-0519 |
| Environmental Resources | Jennier K. SmithJennifer.K.Smith@dep.state.fl.us | 561-681-6642 |
| Port St. Lucie Office | Mary MurphyMary.C.Murphy@dep.state.fl.us | 772-398-2806 |
| Press/Citizen Services | Cristina LlorensCristina.Llorens@dep.state.fl.us | 561-681-6605 |
| Waste | Joe LurixJoe.Lurix@dep.state.fl.us | 561-681-6672 |
| Water | Linda BrienLinda.Brien@dep.state.fl.us | 561-681-6696 |
| Watershed Management and Planning | Chad KennedyChad.Kennedy@dep.state.fl.us | 561-681-6706 |

**Southwest District** 813-632-7600

Desoto, Hardee, Hillsborough, Manatee, Pinellas, Polk, Sarasota, Citrus, Hernando, Marion (west of I75), Pasco, Sumter

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| **Program** | **Name** | **Office** |
| Director | Gary Colecchio Gary.Colecchio@dep.state.fl.us | 813-632-7600 x352 |
| Program Administrator  | Pamala Vazquez Pamala.Vazquez@dep.state.fl.us  | 813-632-7600 x495 |
| Chief Scientist | Charles KovachCharles.Kovach@dep.state.fl.us | 813-632-7600 x329 |
| Domestic Wastewater | Jeff HiltonJeff.Hilton@dep.state.fl.us | 813-632-7600 x443 |
| Drinking Water | Gwen ShofnerGwen.Shofner@dep.state.fl.us | 813-632-7600 x306 |
| Environmental Resources | Bill VorstadtBill.Vorstadt@dep.state.fl.us | 813-632-7600 x417  |
| Industrial Wastewater | Yanisa AnguloYanisa.Angulo@dep.state.fl.us | 813-632-7600 x404 |
| Press/Citizen Services | Ana GibbsAna.Gibbs@dep.state.fl.us | 813-632-7600 x475 |
| Citizen Services | Ashley Douthirt Ashley.Douthirt@dep.state.fl.us   | 813-632-7600 x339 |
| Tanks | Laurel CulbrethLaurel.Culbreth@dep.state.fl.us | 813-632-7600 x414 |
| Waste Cleanup | Nell TynerNell.Tyner@dep.state.fl.us | 813-632-7600 x376 |
| Waste Management | Susan PelzSusan.Pelz@dep.state.fl.us | 813-632-7600 x386 |
| Waste Management | Bill KutashWilliam.Kutash@dep.state.fl.us | 813-632-7600 x353 |
| Water  | Jeff GreenwellJeff.Greenwell@dep.state.fl.us | 813-632-7600 x307 |

**South District** 239-344-5600

Charlotte, Collier, Glades, Hendry, Highlands, Lee, Monroe

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| **Program** | **Name** | **Office** |
| Director | Jon IglehartJon.Iglehart@dep.state.fl.us | 239-344-5651 |
| Program Administrator | Randal LandersRandal.Landers@dep.state.fl.us | 239-344-5659 |
| Air | Ajaya SatyalAjaya.Satyal@dep.state.fl.us | 239-344-5689 |
| Citizen Services/Press | Terry Cerullo Terry.Cerullo@dep.state.fl.us  | 239-344-5647 |
| Environmental Resources | Lucy BlairLucy.Blair@dep.state.fl.us | 239-344-5618 |
| Waste | Charles EmeryCharles.Emery@dep.state.fl.us | 239-344-5636 |
| Water/Wastewater | Abdul AhmadiAbdul.Ahmadi@dep.state.fl.us | 239-344-5614 |
| Watershed Management  | Jennifer NelsonJennifer.Nelson@dep.state.fl.us | 239-344-5676  |
| Marathon Branch Administrator | Gus RiosGus.Rios@dep.state.fl.us | 305-289-7081 |

**Division of Air** 850-488-0114

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| **Program** | **Name** | **Office** |
| Division of Air Resource Management | Main Office | 850-717-9000 |
| Director | Mike Halpin Mike.Halpin@dep.state.fl.us | 850-717-9017 |
| Deputy Director | Brian Accardo Brian.Accardo@dep.state.fl.us  | 850-717-9090 |
| Bureau of Air Monitoring, Chief | Sandra Veazey Sandra.Veazey@dep.state.fl.us | 850-717-9042 |
| Office of Business Planning, Program Administrator | Katy Fenton Katy.Fenton@dep.state.fl.us | 850-717-9018 |
| Office of Permitting and Compliance, Program Administrator | Jeff Koerner Jeff.Koerner@dep.state.fl.us | 850-717-9083 |
| Siting Coordination Office, Program Administrator | Cindy Mulkey Cindy.Mulkey@dep.state.fl.us | 850-245-2175 |
| Division's Emergency Response Coordinator | David Read David.Read@dep.state.fl.us | 850-717-9075 |
| Division Team Members for the Florida Emergency Information Line (FEIL) | Robert Bull Robert.Bull@dep.state.fl.us Melody Lovin Melody.Lovin@dep.state.fl.us Kelly Stevens Kelly.Stevens@dep.state.fl.us | 850-245-2001850-717-9084 850-717-9017  |
| Division Team for Fuel Waivers | Mike Halpin Mike.Halpin@dep.state.fl.us Brian AccardoBrian.Accardo@dep.state.fl.us | 850-717-9017850-717-9090 |

**Division of Waste Management** 850-245-8705

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| **Program** | **Name** | **Office** |
| Director | Jorge Caspary Jorge.Caspary@dep.state.fl.us | 850-245-8697 |
| Assistant Director | Charles Goddard Charles.Goddard@dep.state.fl.us | 850-245-8695 |
| Bureau of Petroleum Storage Systems | Robert C. Brown Robert.C.Brown@dep.state.fl.us | 850-245-8821 |
| Underground Storage Tanks | Bill BurnsBill.Burns@dep.state.fl.us | 850-245-8842 |
| Bureau of Waste Cleanup | Doug JonesDoug.Jones@dep.state.fl.us | 850-245-8930 |
| Bureau of Solid and Hazardous Waste | Vacant | 850-245-8709 |

**Division of Water Resource Management** 850-245-8336

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| **Program** | **Name** | **Office** |
| Director | Mark ThomassonMark.Thomasson@dep.state.fl.us  | 850-245-8035 |
| Deputy Director (regulatory) | Jerry BrooksJerry.Brooks@dep.state.fl.us | 850-245-8338 |
| Deputy Director (water policy, beaches) | Phil CoramPhil.Coram@dep.state.fl.us | 850-245-8337 |
| Deputy Director mining & wetlands) | Richard CantrellRichard.Cantrell@dep.state.fl.us | 850-488-8217 |
| Bureau of Water Facilities Regulation, Chief | Richard DrewRichard.Drew@dep.state.fl.us | 850-245-8666 |
| Drinking Water | Van HoofnagleVan.Hoofnagle@dep.state.fl.us | 850-245-8631 |
| Wastewater | Elsa PottsElsa.Potts@dep.state.fl.us | 850-245-8665  |
| Underground Injection | Joe HaberfeldJoe.Haberfeld@dep.state.fl.us | 850-245-8655 |
| Bureau of Beaches and Coastal Systems, Chief | Mike BarnettMichael.Barnett@dep.state.fl.us | 850-488-7843 |
| Shoreline Protection | Gene ChaleckiGene.Chalecki@dep.state.fl.us | 850-488-7813 |
| Bureau of Mining Reclamation, Chief (Acting) | John CoatesJohn.Coates@dep.state.fl.us | 850-413-8192 x17 |
| Phosphogypsum Mgt. (SW Florida) | Sam ZamaniSam.Zamani@dep.state.fl.us | 813-744-6400 |
| Environmental Resources/Wetlands | Jim StoutamireJim.Stoutamire@dep.state.fl.us | 850-245-8490 |
| Miscellaneous Issues | Geof MansfieldGeofrey.Mansfield@dep.state.fl.us | 850-245-8339 |
| Bureau of Watershed Management, Chief  | Eric LivingstonEric.Livingston@dep.state.fl.us | 850-245-8430 |
| Bureau of Water Facilities Funding, Chief | Bob HolmdenBob.Holmden@dep.state.fl.us | 850-245-8394  |

**EPA Hotlines**

Acid Rain Hotline 202-343-9620

AIRS Quality Subsystem (AQS) 866-411-4EPA

AIRS Facility Subsystem (AFS) 800-367-1044

Ambient Monitoring Technology Information Center amtic@epamail.epa.gov

Antimicrobial Information Hotline 703-308-6411

Asbestos Ombudsman Hotline 800-368-5888

Best Workplaces For Commuters Fax: 813-974-5168

Center for Exposure Assessment Modeling (CEAM) Help Desk 706/355-8403

Clean Air Technology Center (CATC) 919-541-0800

Clearinghouse for Inventories and Emission Factors info.chief@epa.gov

Compliance Assistance Centers 202-564-7076

Emissions Measurement Center (EMC) emc@epa.gov

Endangered Species Protection Bulletin (Pesticides) Request Line 800-447-3813

Energy Efficiency and Renewable Energy Information Center 877-337-3463

Energy Star 888-782-7937

Environmental Education Clearinghouse 800-424-4372

Environmental Finance Information Network (EFIN) 202-564-4994

Environmental Justice Hotline 800-962-6215

EPA Enforcement Economic Models Helpline 888-326-6778

EPA Grants and Fellowships Info (STAR, P3, and GRO) 800-490-9194

EPA Imported Vehicles and Engines Public Help Line 734-214-4100

EPA Test Methods 617-918-1991

Ground Water and Ecosystem Restoration Information Center (GWERIC) 580-436-8502

Inspector General Hotline 888-546-8740

Integrated Risk Information System (IRIS) Hotline 202-566-1676

Local Government Reimbursement Program Helpline 800-431-9209

Methods Information Communication Exchange Service (MICE) 703-818-3238

Mexico Border Hotline 800-334-0741

National Service Center for Environmental Publications (NSCEP) 800-490-9198

National Lead Information Center Hotline 800-424-5323

National Pesticide Information Center 800-858-7378

National Poison Control Hotline 800-222-1222

National Radon Hotlines 785-532-6026

National Response Center Hotline 800-424-8802

National Small Flows Clearinghouse Hotline 800-624-8301

Office of Water Resource Center (OWRC) 202-566-1729

Ozone Protection Hotline 800-296-1996

Pay-As-You-Throw (PAYT) Helpline 888-372-7298

PPIC 202-566-0799

RBLC 919-541-0800

Safe Drinking Water Hotline 800-426-4791

Small Business Ombudsman Hotline 800-368-5888

SmartWay Program Hotline 734-214-4767

Storet Water Quality System Hotline 800-424-9067

Superfund Document Center 202-566-0276

Superfund and EPCRA Call Center 800-424-9346

Toxics Release Inventory - Information Center Hotline 800-424-9346

 (Option #3)

Toxics Release Inventory – General Program Inquiries 202-566-1415

Toxic Substances Control Act (TSCA) Hotline 202-554-1404

Water Efficiency Clearinghouse - [WaterWiser](http://www.awwa.org/waterwiser/) 800-926-7337

WasteWise Helpline 800-372-9473

Wetlands Information Hotline 800-832-7828

**Other Hotlines or Help Lines**

Recycling Hotline 800-947-3873

National Technical Information Service 703-487-4650

National Response Center 800-424-8802

Energy Efficiency & Renewable Energy Clearinghouse 800-363-3732

Department of Energy – Alternate Fuels 800-423-1363

Information Exchange – HAZMAT 800-752-6367

CHEMTREC Center for Non-Emergency Services 800-262-8200

Environmental Health Effects 800-643-4794

National Lead Information Center – General Info 800-532-3837

National Lead Information Center – Technical Assistance 800-424-5323

Occupational Safety & Health Administration 800-321-6742

Consumer Product Safety Commission 800-638-2772

Department of Transportation – Office of Hazardous Materials Standards 202-366-4488

Chemical Manufacturers Association 800-624-4321