**WHERE TO FIND HELP WHEN YOU NEED IT**

Many times when we find ourselves trying to resolve a problem, all we really need is someone to answer a question. The following may help:

**DEP Environmental Emergency Response Contacts**

State Watch Office 800-320-0519

Florida Emergency Information 24-hour toll-free hotline 800-342-3557

[**Central District**](http://www.dep.state.fl.us/central/) 407-897-4100

Brevard, Indian River, Lake, Marion (east of I75), Orange, Osceola, Seminole, Volusia )

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| **Program** | **Name** | **Office** |
| Director | Vivian Garfein [Vivian.Garfein@dep.state.fl.us](mailto:Vivian.Garfein@dep.state.fl.us) | 407-897-2906 |
| Assistant Director | Jeff Prather [Jeff.Prather@dep.state.fl.us](mailto:jeff.prather@dep.state.fl.us) | 407-897-2908 |
| Air | Caroline Shine [Caroline.Shine@dep.state.fl.us](mailto:Caroline.Shine@dep.state.fl.us) | 407-897-2927 |
| Drinking Water | Kim Dodson [Kim.Dodson@dep.state.fl.us](mailto:Kim.Dodson@dep.state.fl.us) | 407-897-4130 |
| Environmental Resource | Dave Herbster [Dave.Herbster@dep.state.fl.us](mailto:Dave.Herbster@dep.state.fl.us) | 407-897-2944 |
| Solid & Hazardous Waste | Janine Kraemer  [Janine.Kraemer @dep.state.fl.us](mailto:Janine.Kraemer%20@dep.state.fl.us) | 407-897-4303 |
| Hurricane Coordinator | Lisa Kelley [Lisa.Kelley@dep.state.fl.us](mailto:Lisa.Kelley@dep.state.fl.us) | 407-897-2910 |
| Press/Citizen Services | Lisa Kelley [Lisa.Kelley@dep.state.fl.us](mailto:Lisa.Kelley@dep.state.fl.us) | 407-897-2910 |
| Wastewater | Gary Miller [Gary.Miller@dep.state.fl.us](mailto:Gary.Miller@dep.state.fl.us) | 407-897-4164 |
| Waste Management | Tom Lubozynski [Tom.Lubozynski@dep.state.fl.us](mailto:Tom.Lubozynski@dep.state.fl.us) | 407-897-4164 |

**Northeast District** 904-256-1700

Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Jefferson, Lafayette, Levy, Madison, Nassau, Putnam, St. Johns, Suwannee, Taylor, Union

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| **Program** | **Name** | **Office** |
| Director | Greg Strong [Greg.Strong@dep.state.fl.us](mailto:Greg.Strong@dep.state.fl.us) | 904-256-1505 |
| Assistant Director | Vacant |  |
| Hurricane Coordinator | Neil Hornick [Neil.Hornick@dep.state.fl.us](mailto:Neil.Hornick@dep.state.fl.us) | 904-256-1574 |
| Admin | Alisha Simpson [Alisha.Simpson@dep.state.fl.us](mailto:Alisha.Simpson@dep.state.fl.us) | 904-256-1507 |
| Air | Chris Kirts [Christopher.Kirts@dep.state.fl.us](mailto:Christopher.Kirts@dep.state.fl.us) | 904-256-1553 |
| Emergency Response | Jennifer Paris  [Jennifer.Paris@dep.state.fl.us](mailto:Jennifer.Paris@dep.state.fl.us) | 850-245-2873 |
| Environmental Resources | Jim Maher [Jim.Maher@dep.state.fl.us](mailto:Jim.Maher@dep.state.fl.us) | 904-256-1650 |
| Press Inquiry | Jodi Conway [Jodi.Conway@dep.state.fl.us](mailto:Jodi.Conway@dep.state.fl.us) | 904-256-1509 |
| Citizen Services | Russell Simpson [Russell.Simpson@dep.state.fl.us](mailto:Russell.Simpson@dep.state.fl.us) | 904-256-1653 |
| Waste | Mike Fitzsimmons [Michael.Fitzsimmons@dep.state.fl.us](mailto:Michael.Fitzsimmons@dep.state.fl.us) | 904-256-1680 |
| Water | Melissa Long [Melissa.M.Long@dep.state.fl.us](mailto:Melissa.M.Long@dep.state.fl.us) | 904-256-1601 |

**Northwest District** 850-595-8300

Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson (western half), Leon, Liberty, Okaloosa, Santa Rosa, Wakulla, Walton, Washington

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| **Program** | **Name** | **Office** |
| Director | Shawn Hamilton [Shawn.Hamilton.state.fl.us](mailto:Shawn.Hamilton@dep.state.fl.us) | 850-595-8300 x1180 |
| Assistant Director | Darryl Boudreau [Darryl.Boudreau@dep.state.fl.us](mailto:Darryl.Boudreau@dep.state.fl.us) | 850-595-8300 x1161 |
| Hurricane Recovery Coordinator | Valerie Huegel [Valerie.Huegel@dep.state.fl.us](mailto:Valerie.Huegel@dep.state.fl.us) | 850-595-8300 x1138 |
| Air | Rick Bradburn [Rick.Bradburn@dep.state.fl.us](mailto:Rick.Bradburn@dep.state.fl.us) | 850-595-8300 x1225 |
| Water Facilities | David Morres [David.Morres@dep.state.fl.us](mailto:David.Morres@dep.state.fl.us) | 850-595-8300 x1166 |
| Environmental Resources | Andrew Joslyn  [Andrew.Joslyn@dep.state.fl.us](mailto:Andrew.Joslyn@dep.state.fl.us) | 850-595-8300 x1134 |
| Panama City Branch Office | Cliff Wilson, P.E.,  [Cliff.Wilson@dep.state.fl.us](mailto:cliff.wilson@dep.state.fl.us) | 850-872-4375 x120 |
| Press/Citizen Services | Darryl Boudreau [Darryl.Boudreau@dep.state.fl.us](mailto:Darryl.Boudreau@dep.state.fl.us) Brandy Smith [Brandy.Smith@dep.state.fl.us](mailto:Brandy.Smith@dep.state.fl.us) | 850-595-0666 x10666  850-595-0695 x10695 |
| Tallahassee Branch Office | Marlane Castellano [Marlane.Castellano@dep.state.fl.us](mailto:Marlane.Castellano@dep.state.fl.us) | 850-245-2984 |
| Waste | Mike Kennedy [Mike.Kennedy@dep.state.fl.us](mailto:Mike.Kennedy@dep.state.fl.us) | 850-595-8300 x1247 |

**Southeast District** 561-681-6600

Broward, Dade, Martin, Okeechobee, Palm Beach, St. Lucie

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| **Program** | **Name** | **Office** |
| Director | Jill S. Creech  [Jill.S.Creech @dep.state.fl.us](mailto:Jill.S.Creech%20@dep.state.fl.us) | 561-681-6661 |
| Assistant Director | Kevin Claridge [Kevin.Claridge@dep.state.fl.us](mailto:Kevin.Claridge@dep.state.fl.us) | 561-681-6774 |
| Air | Lennon Anderson [Lennon.Anderson@dep.state.fl.us](mailto:Lennon.Anderson@dep.state.fl.us) | 561-681-6623 |
| Emergency Response | Southeast Fl. Emergency Response | 800-320-0519 |
| Environmental Resources | Jennier K. Smith [Jennifer.K.Smith@dep.state.fl.us](mailto:Jennifer.K.Smith@dep.state.fl.us) | 561-681-6642 |
| Port St. Lucie Office | Mary Murphy [Mary.C.Murphy@dep.state.fl.us](mailto:Mary.C.Murphy@dep.state.fl.us) | 772-398-2806 |
| Press/Citizen Services | Cristina Llorens [Cristina.Llorens@dep.state.fl.us](mailto:Cristina.Llorens@dep.state.fl.us) | 561-681-6605 |
| Waste | Joe Lurix [Joe.Lurix@dep.state.fl.us](mailto:Joe.Lurix@dep.state.fl.us) | 561-681-6672 |
| Water | Linda Brien [Linda.Brien@dep.state.fl.us](mailto:Linda.Brien@dep.state.fl.us) | 561-681-6696 |
| Watershed Management and Planning | Chad Kennedy [Chad.Kennedy@dep.state.fl.us](mailto:Chad.Kennedy@dep.state.fl.us) | 561-681-6706 |

**Southwest District** 813-632-7600

Desoto, Hardee, Hillsborough, Manatee, Pinellas, Polk, Sarasota, Citrus, Hernando, Marion (west of I75), Pasco, Sumter

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| **Program** | **Name** | **Office** |
| Director | Gary Colecchio  [Gary.Colecchio@dep.state.fl.us](mailto:Gary.Colecchio@dep.state.fl.us) | 813-632-7600  x352 |
| Program Administrator | Pamala Vazquez [Pamala.Vazquez@dep.state.fl.us](mailto:Pamala.Vazquez@dep.state.fl.us) | 813-632-7600 x495 |
| Chief Scientist | Charles Kovach [Charles.Kovach@dep.state.fl.us](mailto:Charles.Kovach@dep.state.fl.us) | 813-632-7600 x329 |
| Domestic Wastewater | Jeff Hilton [Jeff.Hilton@dep.state.fl.us](mailto:Jeff.Hilton@dep.state.fl.us) | 813-632-7600 x443 |
| Drinking Water | Gwen Shofner [Gwen.Shofner@dep.state.fl.us](mailto:Gwen.Shofner@dep.state.fl.us) | 813-632-7600 x306 |
| Environmental Resources | Bill Vorstadt [Bill.Vorstadt@dep.state.fl.us](mailto:Bill.Vorstadt@dep.state.fl.us) | 813-632-7600 x417 |
| Industrial Wastewater | Yanisa Angulo [Yanisa.Angulo@dep.state.fl.us](mailto:Yanisa.Angulo@dep.state.fl.us) | 813-632-7600 x404 |
| Press/Citizen Services | Ana Gibbs [Ana.Gibbs@dep.state.fl.us](mailto:Ana.Gibbs@dep.state.fl.us) | 813-632-7600 x475 |
| Citizen Services | Ashley Douthirt  [Ashley.Douthirt@dep.state.fl.us](mailto:Ashley.Douthirt@dep.state.fl.us) | 813-632-7600 x339 |
| Tanks | Laurel Culbreth [Laurel.Culbreth@dep.state.fl.us](mailto:Laurel.Culbreth@dep.state.fl.us) | 813-632-7600 x414 |
| Waste Cleanup | Nell Tyner [Nell.Tyner@dep.state.fl.us](mailto:Nell.Tyner@dep.state.fl.us) | 813-632-7600 x376 |
| Waste Management | Susan Pelz [Susan.Pelz@dep.state.fl.us](mailto:Susan.Pelz@dep.state.fl.us) | 813-632-7600 x386 |
| Waste Management | Bill Kutash [William.Kutash@dep.state.fl.us](mailto:William.Kutash@dep.state.fl.us) | 813-632-7600 x353 |
| Water | Jeff Greenwell [Jeff.Greenwell@dep.state.fl.us](mailto:Jeff.Greenwell@dep.state.fl.us) | 813-632-7600 x307 |

**South District** 239-344-5600

Charlotte, Collier, Glades, Hendry, Highlands, Lee, Monroe

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| **Program** | **Name** | **Office** |
| Director | Jon Iglehart [Jon.Iglehart@dep.state.fl.us](mailto:Jon.Iglehart@dep.state.fl.us) | 239-344-5651 |
| Program Administrator | Randal Landers [Randal.Landers@dep.state.fl.us](mailto:Randal.Landers@dep.state.fl.us) | 239-344-5659 |
| Air | Ajaya Satyal [Ajaya.Satyal@dep.state.fl.us](mailto:Ajaya.Satyal@dep.state.fl.us) | 239-344-5689 |
| Citizen Services/Press | Terry Cerullo [Terry.Cerullo@dep.state.fl.us](mailto:Terry.Cerullo@dep.state.fl.us) | 239-344-5647 |
| Environmental Resources | Lucy Blair [Lucy.Blair@dep.state.fl.us](mailto:lucy.blair@dep.state.fl.us) | 239-344-5618 |
| Waste | Charles Emery [Charles.Emery@dep.state.fl.us](mailto:Charles.Emery@dep.state.fl.us) | 239-344-5636 |
| Water/Wastewater | Abdul Ahmadi [Abdul.Ahmadi@dep.state.fl.us](mailto:Abdul.Ahmadi@dep.state.fl.us) | 239-344-5614 |
| Watershed Management | Jennifer Nelson [Jennifer.Nelson@dep.state.fl.us](mailto:Jennifer.Nelson@dep.state.fl.us) | 239-344-5676 |
| Marathon Branch Administrator | Gus Rios [Gus.Rios@dep.state.fl.us](mailto:Gus.Rios@dep.state.fl.us) | 305-289-7081 |

**Division of Air** 850-488-0114

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| **Program** | **Name** | **Office** |
| Division of Air Resource Management | Main Office | 850-717-9000 |
| Director | Mike Halpin  [Mike.Halpin@dep.state.fl.us](mailto:Mike.Halpin@dep.state.fl.us) | 850-717-9017 |
| Deputy Director | Brian Accardo  [Brian.Accardo@dep.state.fl.us](mailto:Brian.Accardo@dep.state.fl.us) | 850-717-9090 |
| Bureau of Air Monitoring, Chief | Sandra Veazey  [Sandra.Veazey@dep.state.fl.us](mailto:Sandra.Veazey@dep.state.fl.us) | 850-717-9042 |
| Office of Business Planning,  Program Administrator | Katy Fenton  [Katy.Fenton@dep.state.fl.us](mailto:Katy.Fenton@dep.state.fl.us) | 850-717-9018 |
| Office of Permitting and Compliance,  Program Administrator | Jeff Koerner  [Jeff.Koerner@dep.state.fl.us](mailto:Jeff.Koerner@dep.state.fl.us) | 850-717-9083 |
| Siting Coordination Office,  Program Administrator | Cindy Mulkey  [Cindy.Mulkey@dep.state.fl.us](mailto:Cindy.Mulkey@dep.state.fl.us) | 850-245-2175 |
| Division's Emergency Response  Coordinator | David Read  [David.Read@dep.state.fl.us](mailto:David.Read@dep.state.fl.us) | 850-717-9075 |
| Division Team Members for the Florida Emergency Information Line (FEIL) | Robert Bull  [Robert.Bull@dep.state.fl.us](mailto:Robert.Bull@dep.state.fl.us)  Melody Lovin [Melody.Lovin@dep.state.fl.us](mailto:Melody.Lovin@dep.state.fl.us)  Kelly Stevens [Kelly.Stevens@dep.state.fl.us](mailto:Kelly.Stevens@dep.state.fl.us) | 850-245-2001  850-717-9084  850-717-9017 |
| Division Team for Fuel Waivers | Mike Halpin  [Mike.Halpin@dep.state.fl.us](mailto:Mike.Halpin@dep.state.fl.us)  Brian Accardo [Brian.Accardo@dep.state.fl.us](mailto:Brian.Accardo@dep.state.fl.us) | 850-717-9017  850-717-9090 |

**Division of Waste Management** 850-245-8705

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| **Program** | **Name** | **Office** |
| Director | Jorge Caspary [Jorge.Caspary@dep.state.fl.us](mailto:Jorge.Caspary@dep.state.fl.us) | 850-245-8697 |
| Assistant Director | Charles Goddard [Charles.Goddard@dep.state.fl.us](mailto:Charles.Goddard@dep.state.fl.us) | 850-245-8695 |
| Bureau of Petroleum Storage Systems | Robert C. Brown [Robert.C.Brown@dep.state.fl.us](mailto:Robert.C.Brown@dep.state.fl.us) | 850-245-8821 |
| Underground Storage Tanks | Bill Burns [Bill.Burns@dep.state.fl.us](mailto:Bill.Burns@dep.state.fl.us) | 850-245-8842 |
| Bureau of Waste Cleanup | Doug Jones [Doug.Jones@dep.state.fl.us](mailto:Doug.Jones@dep.state.fl.us) | 850-245-8930 |
| Bureau of Solid and Hazardous Waste | Vacant | 850-245-8709 |

**Division of Water Resource Management** 850-245-8336

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| **Program** | **Name** | **Office** |
| Director | Mark Thomasson [Mark.Thomasson@dep.state.fl.us](mailto:Mark.Thomasson@dep.state.fl.us) | 850-245-8035 |
| Deputy Director (regulatory) | Jerry Brooks [Jerry.Brooks@dep.state.fl.us](mailto:Jerry.Brooks@dep.state.fl.us) | 850-245-8338 |
| Deputy Director (water policy, beaches) | Phil Coram [Phil.Coram@dep.state.fl.us](mailto:Phil.Coram@dep.state.fl.us) | 850-245-8337 |
| Deputy Director mining & wetlands) | Richard Cantrell [Richard.Cantrell@dep.state.fl.us](mailto:Richard.Cantrell@dep.state.fl.us) | 850-488-8217 |
| Bureau of Water Facilities Regulation, Chief | Richard Drew [Richard.Drew@dep.state.fl.us](mailto:Richard.Drew@dep.state.fl.us) | 850-245-8666 |
| Drinking Water | Van Hoofnagle [Van.Hoofnagle@dep.state.fl.us](mailto:Van.Hoofnagle@dep.state.fl.us) | 850-245-8631 |
| Wastewater | Elsa Potts [Elsa.Potts@dep.state.fl.us](mailto:Elsa.Potts@dep.state.fl.us) | 850-245-8665 |
| Underground Injection | Joe Haberfeld [Joe.Haberfeld@dep.state.fl.us](mailto:Joe.Haberfeld@dep.state.fl.us) | 850-245-8655 |
| Bureau of Beaches and Coastal Systems, Chief | Mike Barnett [Michael.Barnett@dep.state.fl.us](mailto:Michael.Barnett@dep.state.fl.us) | 850-488-7843 |
| Shoreline Protection | Gene Chalecki [Gene.Chalecki@dep.state.fl.us](mailto:Gene.Chalecki@dep.state.fl.us) | 850-488-7813 |
| Bureau of Mining Reclamation, Chief (Acting) | John Coates [John.Coates@dep.state.fl.us](mailto:John.Coates@dep.state.fl.us) | 850-413-8192 x17 |
| Phosphogypsum Mgt. (SW Florida) | Sam Zamani [Sam.Zamani@dep.state.fl.us](mailto:Sam.Zamani@dep.state.fl.us) | 813-744-6400 |
| Environmental Resources/Wetlands | Jim Stoutamire [Jim.Stoutamire@dep.state.fl.us](mailto:Jim.Stoutamire@dep.state.fl.us) | 850-245-8490 |
| Miscellaneous Issues | Geof Mansfield [Geofrey.Mansfield@dep.state.fl.us](mailto:Geofrey.Mansfield@dep.state.fl.us) | 850-245-8339 |
| Bureau of Watershed Management, Chief | Eric Livingston [Eric.Livingston@dep.state.fl.us](mailto:Eric.Livingston@dep.state.fl.us) | 850-245-8430 |
| Bureau of Water Facilities Funding, Chief | Bob Holmden [Bob.Holmden@dep.state.fl.us](mailto:Bob.Holmden@dep.state.fl.us) | 850-245-8394 |

**EPA Hotlines**

Acid Rain Hotline 202-343-9620

AIRS Quality Subsystem (AQS) 866-411-4EPA

AIRS Facility Subsystem (AFS) 800-367-1044

Ambient Monitoring Technology Information Center [amtic@epamail.epa.gov](mailto:amtic@epamail.epa.gov)

Antimicrobial Information Hotline 703-308-6411

Asbestos Ombudsman Hotline 800-368-5888

Best Workplaces For Commuters Fax: 813-974-5168

Center for Exposure Assessment Modeling (CEAM) Help Desk 706/355-8403

Clean Air Technology Center (CATC) 919-541-0800

Clearinghouse for Inventories and Emission Factors [info.chief@epa.gov](mailto:info.chief@epa.gov)

Compliance Assistance Centers 202-564-7076

Emissions Measurement Center (EMC) [emc@epa.gov](mailto:emc@epa.gov)

Endangered Species Protection Bulletin (Pesticides) Request Line 800-447-3813

Energy Efficiency and Renewable Energy Information Center 877-337-3463

Energy Star 888-782-7937

Environmental Education Clearinghouse 800-424-4372

Environmental Finance Information Network (EFIN) 202-564-4994

Environmental Justice Hotline 800-962-6215

EPA Enforcement Economic Models Helpline 888-326-6778

EPA Grants and Fellowships Info (STAR, P3, and GRO) 800-490-9194

EPA Imported Vehicles and Engines Public Help Line 734-214-4100

EPA Test Methods 617-918-1991

Ground Water and Ecosystem Restoration Information Center (GWERIC) 580-436-8502

Inspector General Hotline 888-546-8740

Integrated Risk Information System (IRIS) Hotline 202-566-1676

Local Government Reimbursement Program Helpline 800-431-9209

Methods Information Communication Exchange Service (MICE) 703-818-3238

Mexico Border Hotline 800-334-0741

National Service Center for Environmental Publications (NSCEP) 800-490-9198

National Lead Information Center Hotline 800-424-5323

National Pesticide Information Center 800-858-7378

National Poison Control Hotline 800-222-1222

National Radon Hotlines 785-532-6026

National Response Center Hotline 800-424-8802

National Small Flows Clearinghouse Hotline 800-624-8301

Office of Water Resource Center (OWRC) 202-566-1729

Ozone Protection Hotline 800-296-1996

Pay-As-You-Throw (PAYT) Helpline 888-372-7298

PPIC 202-566-0799

RBLC 919-541-0800

Safe Drinking Water Hotline 800-426-4791

Small Business Ombudsman Hotline 800-368-5888

SmartWay Program Hotline 734-214-4767

Storet Water Quality System Hotline 800-424-9067

Superfund Document Center 202-566-0276

Superfund and EPCRA Call Center 800-424-9346

Toxics Release Inventory - Information Center Hotline 800-424-9346

(Option #3)

Toxics Release Inventory – General Program Inquiries 202-566-1415

Toxic Substances Control Act (TSCA) Hotline 202-554-1404

Water Efficiency Clearinghouse - [WaterWiser](http://www.awwa.org/waterwiser/) 800-926-7337

WasteWise Helpline 800-372-9473

Wetlands Information Hotline 800-832-7828

**Other Hotlines or Help Lines**

Recycling Hotline 800-947-3873

National Technical Information Service 703-487-4650

National Response Center 800-424-8802

Energy Efficiency & Renewable Energy Clearinghouse 800-363-3732

Department of Energy – Alternate Fuels 800-423-1363

Information Exchange – HAZMAT 800-752-6367

CHEMTREC Center for Non-Emergency Services 800-262-8200

Environmental Health Effects 800-643-4794

National Lead Information Center – General Info 800-532-3837

National Lead Information Center – Technical Assistance 800-424-5323

Occupational Safety & Health Administration 800-321-6742

Consumer Product Safety Commission 800-638-2772

Department of Transportation – Office of Hazardous Materials Standards 202-366-4488

Chemical Manufacturers Association 800-624-4321